



Ministry of
Advanced Education,
Skills and Training



StudentAid BC

Upcoming changes

April 2018

Up-front identity verification for new applicants

New applicants = Applicants who have never received funding from StudentAid BC and do not have a prior signed MSFAA.

ATTESTATION OF IDENTITY VERIFICATION FORM

I, the undersigned, confirm that I am a Customer Service Representative, Sector Customer Service Representative or Government Agent employed with Service BC. I hereby attest that I have read with the individual whose information appears on this form in order to ascertain their identity according to the approved Primary and Secondary Identity documents listed on Attachment A.

I have read that:

- (i) I have seen the original identity documents presented by the individual whose identity is in this application, and that I have read one of the documents received a photo of the individual;
- (ii) The individual who signed appears in the identity documents of the person whose identity is in this application;
- (iii) The original of the identity documents used by the undersigned to verify the identity of this individual are well preserved and kept in a secure place;
- (iv) A photograph or photograph of the original identity documents used by the undersigned to verify the identity of this individual were checked and proved true to that individual.

> Full name of person identified: _____

> Date of birth of the person identified: _____

> Working address of the person identified: _____

> Original identity document type: _____
 - Document number: _____
 - Date of issue: _____
 - Date of expiry: _____

> Secondary identity document type: _____
 - Document number: _____
 - Date of issue: _____
 - Date of expiry: _____

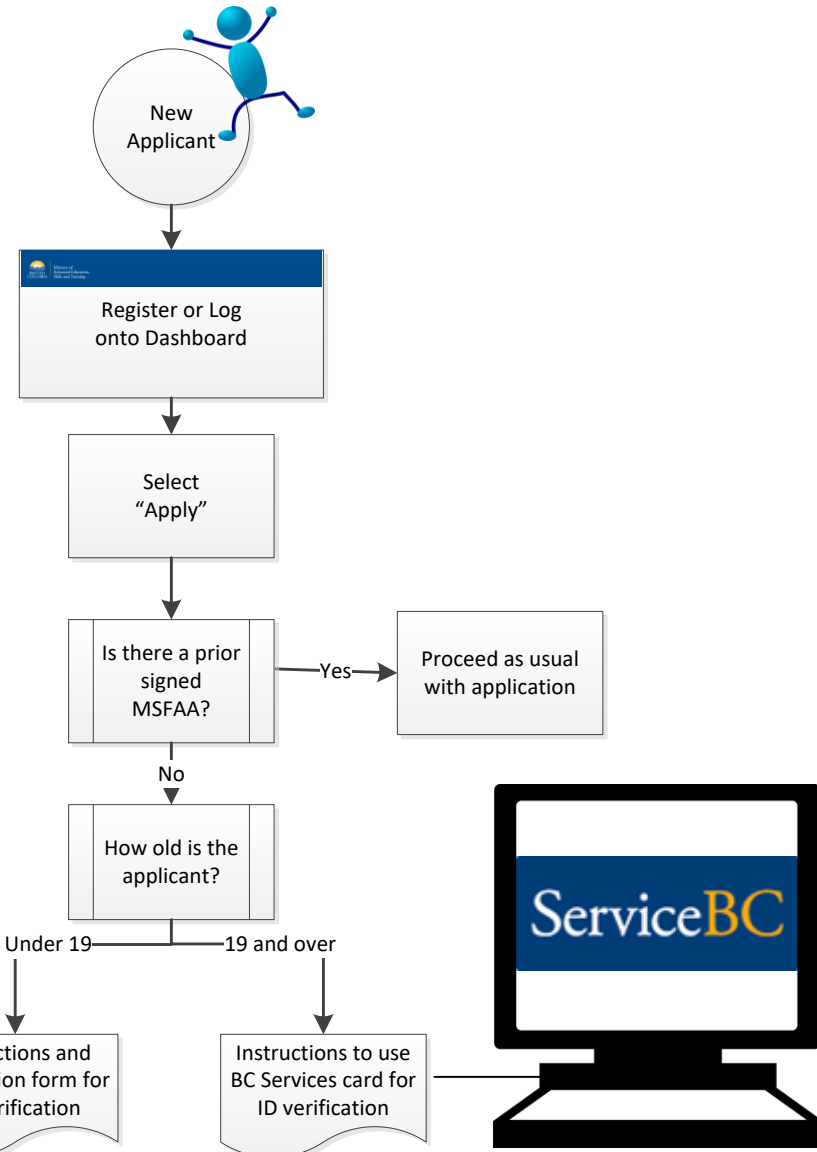
Signed at (location): _____ on (date): _____

Customer Service Representative
 Government Agent Signature: _____

Name of Service BC Representative in block letters: _____
 Position: _____
 - Customer Service Representative
 - Government Agent

Address of Service BC Centre: _____

Your personal information is collected by the Ministry of Advanced Education, Skills and Training under the authority of s. 2(1) of the Access to Information Act and the Access to Information Regulations.



ID Verification: Student Journey

19 years of age +: Combo or Photo BCSC

Set up BCSC Account w
Combo/Photo BCSC

Activate SABC Dashboard via
BCSC account

Requires in-person
verification at a
Service BC office

<19 years of age: Non-Photo BCSC

Create SABC Dashboard with SABC User
ID

Alternative Identity Verification Process

Requires in-person
verification at
Service BC office or
approved guarantor

Apply for SFA

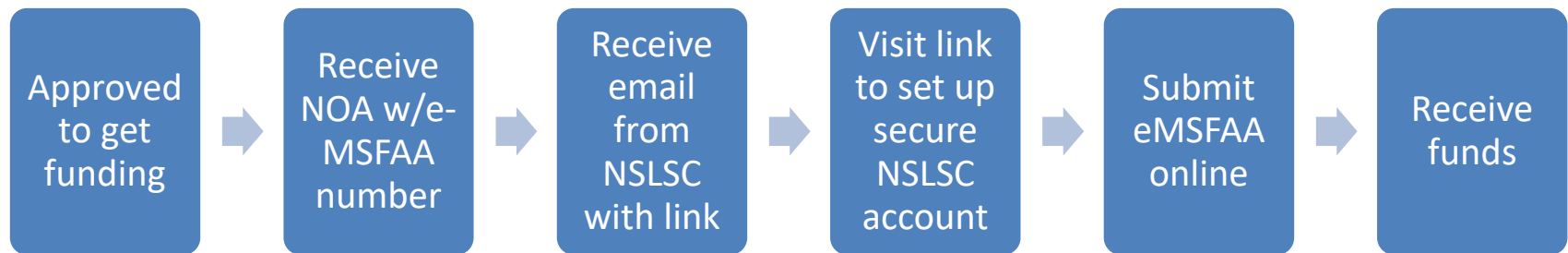
Issue MSFAA #

Complete MSFAA Online Process (CSLP)

Confirmation of Enrollment

Disburse Funds

Electronic MSFAA (e-MSFAA) for Full-Time borrowers



- All full-time student loan applicants who are issued an NOA on or after April 4th will be subject to the e-MSFAA process.
- Applicants who are issued an NOA before April 4th will be subject to the current paper MSFAA/Canada Post process.
- Canada Post will continue to accept paper MSFAAs until June 30, 2018.
- If you are interested to learn more about this process can take an online course here - [Electronic MSFAA: Customer Experience](#)